IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

3692 Confirmation No.: 4221 Group Art Unit: Application No.: 10/083.263

Examiner: James A. Kramer Filing Date: 2/25/2002

For: CUSTOMER SATISFACTION SYSTEM AND METHOD

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In re-application of: Vincent P Vaccarelli et al.

PETITION FOR EXTENSION OF TIME

Sir:

It is respectfully requested that an extension of time under Rule 1.136(a), as specified below, be granted for responding to the Office Action of July 24, 2008 due October 24, 2008.

> One (1) month -\$ 130.00

Two (2) months -\$ 490.00 ☐ Three (3) months -\$ 1110.00

☐ Four (4) months -\$ 1730.00

Five (5) months -

\$ 2350.00 This Petition accompanies a response to said Office Action.

Please charge the fee for this extension of time, and any other fees which may be required under 37 CFR 1.16, 1.17, 1.21, and 1.136(a) (but not 1.18), to Deposit Account No. 24-0025.

Respectfully requested.

/Jeannette M. Walder, Reg. #30,698/

Jeannette M. Walder

Signature under 37 CFR 1.33 & 34 Registration No. 30,698 Telephone No. 714-565-1700

Customer No. 25453 Date: November 12, 2008